



MEDITATT TERMS & CONDITIONS

Effective from (17/02/2020)

Parties

Throughout these Terms & Conditions “We”, “Us” and “Our” are all references to the provider of the Services, MediTatt Pty Ltd.

Throughout these Terms & Conditions “You” or “Your” are references to the patient contracting with Us under these Terms & Conditions.

Introduction

The purpose of this Terms and Conditions is to document the information provided to you, before you decide whether or not to proceed with your Consultation or Procedural Appointment with MediTatt.

Consultation & Procedural Appointments

1. When you make a request for an appointment for a micro-pigmentation consultation or procedure, we will send you a notification via email to confirm your request and book you for the appointment. The email will contain link for the payment of the appointment fee. The receipt of the fee payment will be Your confirmation of the appointment.
2. You accept that any cancellations for Your appointment create a financial loss for Us, so accordingly You agree:
 - To pay 100% of the Price if You cancel a Appointment within 30 days prior to the appointment date, 50% of the Price if You cancel a Appointment within 30 – 45 days of the appointment date..
3. Whilst We will use Our best endeavours to ensure that Consultations and Procedures are not cancelled, you acknowledge that this is sometimes unavoidable and You agree:
 - To release Us from any liability for any cancellation or rescheduling of Your appointment by Us.

Restrictions & Exclusions

1. Subject only to the earlier provisions of this Terms and Conditions, we agree to carry out Consultation and Procedure Appointments upon full Pre-payment by You of the appointment Fee.
2. You agree that We are under no obligation whatsoever to accept requests from You in the future for any further Treatment.
3. You agree that we are not liable for any financial loss, medical expense, loss of wages, or travel costs incurred by you on any occasion in relations to your appointments with Us.

Payment Terms

To make an appointment with MediTatt Pty Ltd for a micro-pigmentation consultation or procedure; the Client is obligated to pre-pay the appointment fee upon request.

If payment of the fee is not received within 48 hours of the request for payment, in accordance with the earlier provisions of this Terms and Conditions, We reserve the right to cancel the Scheduled Appointment.

A non-refundable deposit of \$198 is required to secure your booking, should you cancel or fail to arrive for your appointment, the non-refundable deposit will be used as a cancellation charge. Should you wish to change your appointment we require a minimum 30 days' notice. This applies to all bookings.

Any Procedural Fees exceeding the deposit amount must be paid in clinic, at the time of your scheduled appointment.



Appointments & Cancellations

We will notify you with the time and date of your treatment appointment. On receipt of this notification please confirm your attendance by paying the fee within 48 hours. Failure to do will forfeit the scheduled appointment and result in reallocation of the appointment time to another patient.

Please arrive for your appointment at least 10 minutes prior to your appointment time. Late arrival may result in cancellation of the appointment. MediTatt will endeavour to ensure that your appointment runs to time, however, for reasons beyond our control, we may need to cancel or postpone your appointment at short notice. In this unlikely event, we will make every effort to contact you in advance. We do not offer compensation if we cancel your appointment.

Prior to your appointment we will inform you of any pre-procedural preparation required in advance of your treatment. Failure to comply with any pre-procedural instructions may result in cancellation of your appointment, reduced treatment time, or additional fees being charged.

Considerations

You accept that we cannot guarantee the final healed result from your micro-pigmentation procedure. You agree that if you are not satisfied with the result, the tattoo pigment fades or does not stay in the skin we will not refund you, due to the financial cost to Us. You acknowledge that care and consideration will be taken to provide you with the very best outcome from your procedure and you acknowledge that we cannot predict what will happen to the implanted tattoo pigment. You accept that we will not refund you if (for any reason) the micro-pigmentation procedure does not meet your expectation.

Acknowledgements

By paying the fee for your appointment you are consenting to the "Terms and Conditions" contained in this document.

